

Town	Customers Served in Town	Year	Regulatory Customers Interrupted	Regulatory Customer Minutes Interrupted	Regulatory SAIFI	Regulatory SAIDI	Major Event Customers Interrupted	Major Event Customer Minutes Interrupted	Major Event SAIFI	Major Event SAIDI	Total Customers Interrupted	Total Customer Minutes Interrupted	Total SAIFI	Total SAIDI
BARRINGTON	6,867	2015	13,195	57,699	1.922	8.40	2,952	342,979	0.430	49.95	16,147	400,678	2.351	58.35
BRISTOL	10,401	2015	7,076	152,967	0.680	14.71	3,118	394,088	0.300	37.89	10,194	547,055	0.980	52.60
MIDDLETOWN	8,249	2015	8,719	134,009	1.057	16.25	644	525,604	0.078	63.72	9,363	659,613	1.135	79.96
PORTSMOUTH	9,185	2015	10,718	215,227	1.167	23.43	3,121	80,685	0.340	8.78	13,839	295,912	1.507	32.22
TIVERTON	8,233	2015	19,422	94,307	2.359	11.45	96	14,282	0.012	1.73	19,518	108,589	2.371	13.19
WARREN	5,890	2015	8,666	100,557	1.471	17.07	2,894	504,627	0.491	85.68	11,560	605,184	1.963	102.75
BARRINGTON	6,867	2016	4,069	73,258	0.593	10.67	2,114	126,988	0.308	18.49	6,183	200,246	0.900	29.16
BRISTOL	10,401	2016	8,946	275,203	0.860	26.46	342	226,991	0.033	21.82	9,288	502,194	0.893	48.28
MIDDLETOWN	8,249	2016	10,242	61,045	1.242	7.40	16,575	8,818,155	2.009	1,069.00	26,817	8,879,200	3.251	1,076.40
PORTSMOUTH	9,185	2016	9,326	103,027	1.015	11.22	8,149	295,052	0.887	32.12	17,475	398,079	1.903	43.34
TIVERTON	8,233	2016	7,258	57,992	0.882	7.04	8,445	584,698	1.026	71.02	15,703	642,690	1.907	78.06
WARREN	5,890	2016	439	46,584	0.075	7.91	15	390	0.003	0.07	454	46,974	0.077	7.98
BARRINGTON	6,867	2017	11,227	133,315	1.635	19.41	4,691	265,384	0.683	38.65	15,918	398,699	2.318	58.06
BRISTOL	10,401	2017	13,639	91,027	1.311	8.75	1,261	218,866	0.121	21.04	14,900	309,893	1.433	29.79
MIDDLETOWN	8,249	2017	1,889	64,617	0.229	7.83	1,338	248,799	0.162	30.16	3,227	313,416	0.391	37.99
PORTSMOUTH	9,185	2017	35,256	66,393	3.838	7.23	1,370	566,414	0.149	61.67	36,626	632,807	3.988	68.90
TIVERTON	8,233	2017	7,420	133,299	0.901	16.19	4,168	380,211	0.506	46.18	11,588	513,510	1.408	62.37
WARREN	5,890	2017	4,621	132,254	0.785	22.45	313	163,329	0.053	27.73	4,934	295,583	0.838	50.18
BARRINGTON	6,867	2018	10,482	141,347	1.526	20.58	520	130,072	0.076	18.94	11,002	271,419	1.602	39.53
BRISTOL	10,401	2018	2,523	65,208	0.243	6.27	6,890	17,241	0.662	1.66	9,413	82,449	0.905	7.93
MIDDLETOWN	8,249	2018	5,159	55,053	0.625	6.67	8	968	0.001	0.12	5,167	56,021	0.626	6.79
PORTSMOUTH	9,185	2018	2,182	118,229	0.238	12.87	2,388	187,317	0.260	20.39	4,570	305,546	0.498	33.27
TIVERTON	8,233	2018	3,669	78,057	0.446	9.48	11,612	11,453	1.410	1.39	15,281	89,510	1.856	10.87
WARREN	5,890	2018	6,789	66,230	1.153	11.24	10,145	190,770	1.722	32.39	16,934	257,000	2.875	43.63
BARRINGTON	6,867	2019	13,529	104,895	1.970	15.28	197	43,130	0.029	6.28	13,726	148,025	1.999	21.56
BRISTOL	10,401	2019	21,164	47,405	2.035	4.56	19	3,294	0.002	0.32	21,183	50,699	2.037	4.87
MIDDLETOWN	8,249	2019	8,205	85,184	0.995	10.33	4,123	1,329,065	0.500	161.12	12,328	1,414,249	1.494	171.44
PORTSMOUTH	9,185	2019	17,939	99,001	1.953	10.78	556	330,664	0.061	36.00	18,495	429,665	2.014	46.78
TIVERTON	8,233	2019	12,484	96,152	1.516	11.68	13,645	281,083	1.657	34.14	26,129	377,235	3.174	45.82
WARREN	5,890	2019	15,484	48,181	2.629	8.18	11,524	1,297,768	1.957	220.33	27,008	1,345,949	4.585	228.51
BARRINGTON	6,867	2020	9,435	99,628	1.374	14.51	1,253	8,130	0.182	1.18	10,688	107,758	1.556	15.69
BRISTOL	10,401	2020	5,010	277,772	0.482	26.71	132	54,984	0.013	5.29	5,142	332,756	0.494	31.99
MIDDLETOWN	8,249	2020	13,653	77,854	1.655	9.44	482	285,209	0.058	34.57	14,135	363,063	1.714	44.01
PORTSMOUTH	9,185	2020	5,385	55,084	0.586	6.00	3,075	911,531	0.335	99.24	8,460	966,615	0.921	105.24
TIVERTON	8,233	2020	4,077	76,875	0.495	9.34	8,596	147,444	1.044	17.91	12,673	224,319	1.539	27.25
WARREN	5,890	2020	2,599	144,709	0.441	24.57	4,020	40,402	0.683	6.86	6,619	185,111	1.124	31.43

SAIFI	System Average Interruption Frequency Index	How many times the average customer is interrupted
SAIDI	System Average Interruption Duration Index	How many total minutes the average customer is interrupted

Regulatory	IEEE 1366 criteria, only events less than 1 minute are excluded.	These events are reportable ar year-end.
Major Event	Days that meet the IEEE 1366 criteria as a Major Event Day	These days are considered extraordinary, and are excluded from year-end reporting.
Total	Sum of Regulatory and Major Events	This is the actual customer experience.